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## Solutions

### Desktop Softphone and WebRTC Now Support Multiple Languages

Telinta offers a brandable *Desktop Softphone* and *WebRTC* solution to complement the VoIP services you offer to your customers.

*Mobyx Desktop* and Telinta's *WebRTC* now support multiple languages, making the solutions more accessible to users worldwide. This enhancement helps Telinta customers grow their business by expanding into new regions and better serving both global business customers and international diaspora communities.

Users can select their preferred language from the softphone's interface. This enhancement enables dynamic translations across all key screens including login, calling, messaging, and contacts. Existing users will receive the language option when they sign out and log back in, or after the computer restarts.

Both solutions currently support English, Spanish, Portuguese, French, and Ukrainian. Telinta customers can contact Support to add any additional languages they need.

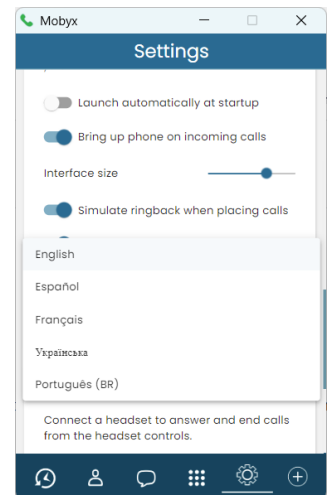
To add any of Telinta's brandable softphones, please contact [info@telinta.com](mailto:info@telinta.com) for details.

Telinta customers already using our softphone solutions can contact [support@telinta.com](mailto:support@telinta.com) to learn more about language options.

#### Useful links:

<https://www.telinta.com/solutions/business/desktop-softphone/>

<https://www.telinta.com/solutions/consumer/webrtc/>



## Integrations

### Desktop Softphone and WebRTC Now Support Headset Integration

Telinta's brandable *Desktop Softphone* and *WebRTC* solutions now support direct headset integration using WebHID, allowing users to answer and end calls, adjust volume and mute using headset buttons without using on-screen controls.

These softphone solutions automatically detect many compatible headset devices, and will guide the user through a simple pairing process, remembering the paired headset for future use.

WebHID allows our *Mobyx Desktop* and *WebRTC* solutions to communicate directly with Human Interface Devices (HID) via USB or Bluetooth.

Contact [support@telinta.com](mailto:support@telinta.com) for details on headset integration.

#### Useful Links:

<https://www.telinta.com/headsets-hosted-pbx/>

<https://www.telinta.com/voip-softphones/>



## Auto-Provisioning

### Auto-Provisioning Profile for Yealink SIP-T85W

Telinta provides convenient *Auto-Provisioning Profiles* to help you deploy any number of IP phones and other devices.

We recently added a new profile for Yealink's ultra-slim model SIP-T85W desktop IP phone.

The T85W profile joins hundreds of other Auto-Provisioning Profiles developed by Telinta for popular manufacturers' devices including Snom, Grandstream, Poly, Cisco, VTech, and more.

Contact [support@telinta.com](mailto:support@telinta.com) for details on Auto-Provisioning.

#### Useful Links:

<https://www.telinta.com/kb/index.php?View=entry&EntryID=2>

<https://www.telinta.com/ip-phone-provisioning-voip-supply/>



## Best Practices

### Improved Email Delivery



As a standard part of your Telinta service, our *TeliCore™* platform can send voicemail recordings and faxes to your end users via email, as well as invoices and other email notifications.

Telinta has recently improved the delivery of these emails, helping to avoid them being treated as spam. Using DKIM (DomainKeys Identified Mail) authentication, emails sent by TeliCore now have a cryptographic signature, helping them to be validated by receiving mail servers.

Additionally we refined email formatting and delivery to help avoid common spam triggers.

Please contact [support@telinta.com](mailto:support@telinta.com) to enable this feature. Support will provide the required DNS records and assist with the configuration for proper setup to optimize email delivery to your customers.

### Useful Links:

<https://www.telinta.com/kb/index.php?View=entry&EntryID=32>

<https://www.telinta.com/kb/index.php?View=entry&EntryID=31>

## Your opinion counts.

Help us improve this newsletter.



Please continue to give us your feedback: what you like, what you don't. Contact [info@telinta.com](mailto:info@telinta.com) to let us know what we can do to make our website and our newsletter even more valuable and relevant to you.